



Dear Pam

Additional quality check & work required impacting a select batch of Beko/Blomberg Washer Dryers.

Beko Washing Machine: WDIK752421F

Blomberg Washing Machines: LRI1854310, LRF1854311W.

The affected serial number range is inclusive from: 22XXXXXX07 to 22XXXXXX10

We would like to make you aware that as part of our rigorous quality check program we have recently identified a potential quality issue which could result in a small amount of water leakage when certain Beko/Blomberg Washer Dryers are in the drying program. This affects the models shown above, manufactured between July 2022 and October 2022.

At Beko PLC we consider product quality along with safety to be our top priority. There are absolutely no safety implications with this quality check but we have decided to carry out the replacement of a seal to rectify the problem. We will be doing this with our own existing stock plus would like to rework stock that may be in your supply chain too.

We would like to discuss this further with your Logistics teams and carry out the work in the most efficient manner.

We apologise for any inconvenience that this causes, and we want to reassure you that we are doing our very best to resolve this matter as quickly and efficiently as possible.

Yours sincerely

A handwritten signature in blue ink, appearing to be "Steve Clarke", with a stylized, circular flourish at the end.

Steve Clarke
Head of Sustainability & Quality UK and Ireland

Registered Office: Beko plc, Beko House, 1 Greenhill Crescent, Watford, Herts, WD18 8QU. Reg. in England No. 2415578

bekoplccom